

Software aims to tackle changing mining environments

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Software solutions company MineWare Consulting has developed Web-based reporting software that allows the user to access information while not in the office. The software aims to tackle the changing environment of the modern mining industry.

MineWare MD **Paul Saker** explains that the remote access system allows clients to log onto their own databases through the Internet in a safe and secure way. Any hand-held device that has access to the Internet, such as cellphones, can be used and information can be accessed outside office hours.

Users have to log on with a user name and an individual password and different users can have different levels of access according to their user security settings. All access can also be monitored using audit trails, ensuring that sensitive information is protected. The underlying design and graphics layout of the system makes reports easy to understand and provides a simplified visual representation of complex data.

"The software can be adapted to suit any mine and is suitable for any business that needs more flexibility of movement," says Saker.

Once the system is installed, it falls under MineWare's normal maintenance contract. All MineWare software is developed in conjunction with the client and systems are developed and expanded with the client's changing requirements. Saker adds that changes to the original specifications are expected and become part of the development process.

"Any additions and changes made to MineWare software are available to other mines."

Should any problems arise with the software, MineWare can access the user's server remotely to tackle the problem.

MineWare Consulting's Web-based reporting allows any company to integrate the new hand-held devices with Internet access into its existing operation.